

APPLICATION FOR WATER SERVICE – KEMP WATER WORKS

To be signed by customer and delivered to the Water Superintendent

1. Name of street, lot and block where service is applied for _____
2. Mail bills to what address _____
3. Are you owner or tenant? _____ If tenant, who is owner? _____
4. Has applicant heretofore used water from Kemp plant? _____
5. If so, where? _____ In what name? _____
6. Is the applicant now delinquent in the payment of any water or sewer account? _____
7. Applicant hereby agrees that any current or unpaid account accrued against applicant for water service may be transferred to the new account where the service is herein applied for, or to any other account in the name of the applicant, and upon the transfer of such an account shall become a part of the new account or any other in the name of owner or agent. Applicant further agrees to pay for all water furnished to the above-mentioned premises according to the water meter readings and at rates prescribed from time to time by the City Council until this agreement is cancelled by written notice to discontinue water service without notice, when necessary, and that neither the City or Water Supt. or collector of water works shall ever be liable to applicant for any damage done by water or lack of water, or otherwise resulting from defective plumbing, broken or faulty service of water mains, or resulting from any condition of the water itself or any substance that may be fixed with or be in the water furnished to applicant.

Amount of Deposit: _____ Connection Fee: _____

NOTICE: CITY ORDINANCE PROVIDES A FINE OF \$100.00 FOR MAKING ANY FALSE STATEMENT IN THIS APPLICATION.

Account No. _____ Meter No. _____ On Read _____

NO APPLICATION TO BE RESERVED UNLESS ACCOMPANIED BY PROPER CONNECTION FEE.

Connection to be made in the order in which the applications are received when practical.

DUE 1st OF MONTH
AFTER 10th PENALTY
AFTER 16th – CUT OFF – \$50.00 ADMINISTRATIVE FEE

Applicant Signature

Date Paid: _____

CITY OF KEMP- WATER SERVICE AGREEMENT

- I. PURPOSE. CITY OF KEMP WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the CITY OF KEMP WATER SYSTEM begins service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State Regulations.
- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by and air-gap or an appropriate backflow prevention device.
 - b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - c. No connection, which allows water to be returned to the public drinking water supply, is permitted.
 - d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repaired of plumbing at any connection, which provides water for human use.
 - e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use
- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the CITY OF KEMP WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
- a. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is Connected to the Water System.
 - b. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is a reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
 - c. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
 - d. The Customer shall, immediately correct any unacceptable plumbing practice on his premises.
 - e. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided shall be provided to the Water System.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain and appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.
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Customer Name: _____ D.L. #: _____

Telephone Number: _____ S.S. #: _____

Service Address: _____

In town: _____ Out of Town: _____ Garbage Service: _____

Customer's Signature: _____ Date: _____

Employee's Signature: _____ Date: _____

City of Kemp
Water Department
304 S. Main Street
Kemp, Texas 75143

Office: 903-498-3191 Fax: 903-498-3209 After Hours: 903-498-7951

Application Guidelines

MUST SHOW PROOF OF OWNERSHIP, OR A RENTAL/LEASE AGREEMENT

PROPERTY MUST HAVE A CUSTOMER CUT-OFF VALVE 18 INCHES FROM METER BOX , SERVICE WILL NOT BE CONNECTED UNTIL VALVE INSTALLED

RENTER / RENT TO OWN DEPOSIT: \$200.00 refundable deposit + \$50.00 connection fee

OWNER DEPOSIT: \$40.00 refundable deposit + \$50.00 connection fee

LATE NOTICES ARE NOT SENT

Payment is due by 4:30 p.m. on the 10th of each month.

After 4:30 p.m. on the 10th, a late charge of 10% will be added

If not paid in full by 4:30 p.m. on the 16th of each month; a \$50.00 administrative fee will be added to the account.

Accounts with an outstanding balance on the 17th of each month will be disconnected.

Fees:

CONNECTION FEE	\$50.00
VACUUM BREAKER (MUST BE ON EACH OUTSIDE FAUCET)	\$4.00 EACH
RETURN CHECK FEE (CASH OR MONEY ORDER AFTER FIRST RETURNED CHECK)	\$30.00
METER TAMPERING- 1 ST OFFENSE	\$200.00
METER TAMPERING- 2 ND OFFENSE	\$400.00
METER CHECKS	1 FREE PER YEAR \$50.00 EACH AFTER IF PROVEN INACCURATE +/-5%, FEE WAIVED
AFTER HOURS SERVICE CALL	\$75.00
HOUSE UNIT LIFT STATION SERVICE	\$100.00 PER CALL + PARTS
CUSTOMER SIDE CAMERA OF SEWER LINE	\$25.00 PER HOUR
METER RE-READS	2 FREE PER YEAR 3 OR MORE: \$20.00 PER RE-READ IF CITY READ IS IN ERROR FEE WAIVED

UTILITIES CAN BE PAID ONLINE, VISIT:

www.cityofkemp.org >Quick Links > Online payments > Kemp Utility Payments